

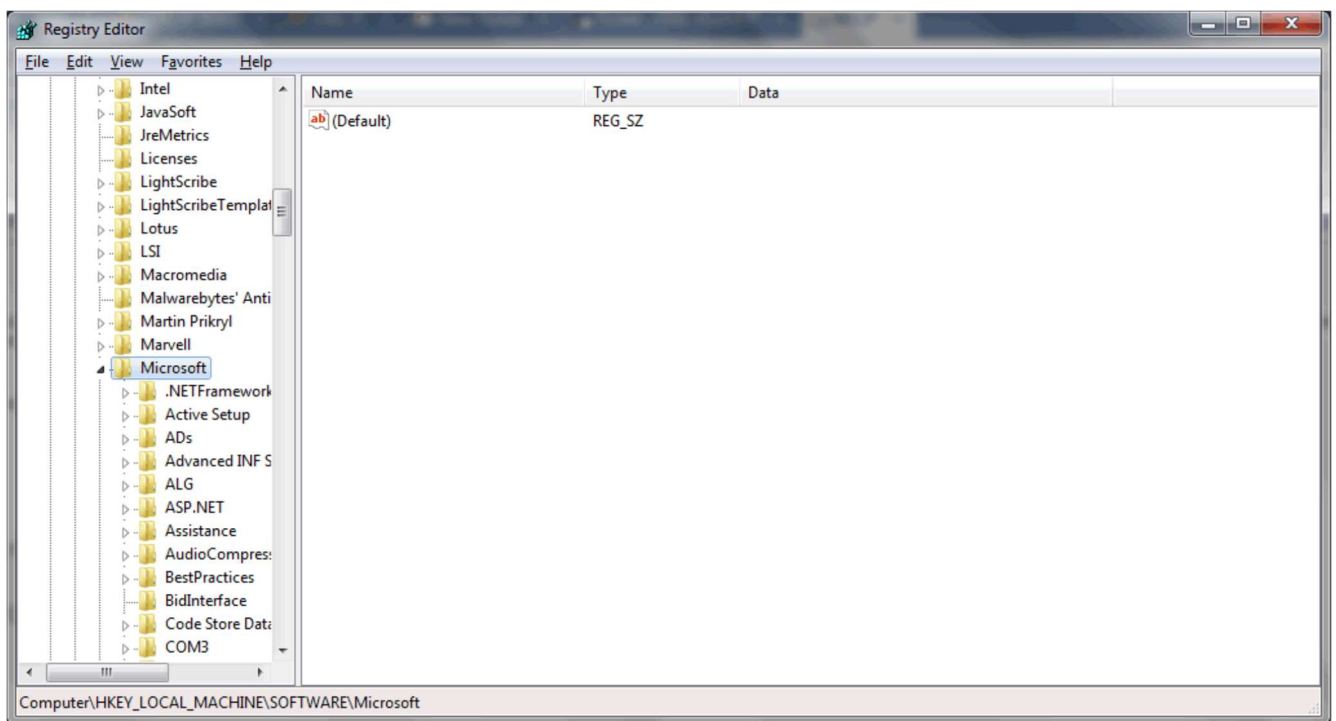
## Terminal Services License Unavailable

When a user attempts to connect to the Citrix farm or use Remote Desktop to connect to another rpc they receive an error stating there is no terminal services license available. <http://support.microsoft.com/kb/187614>

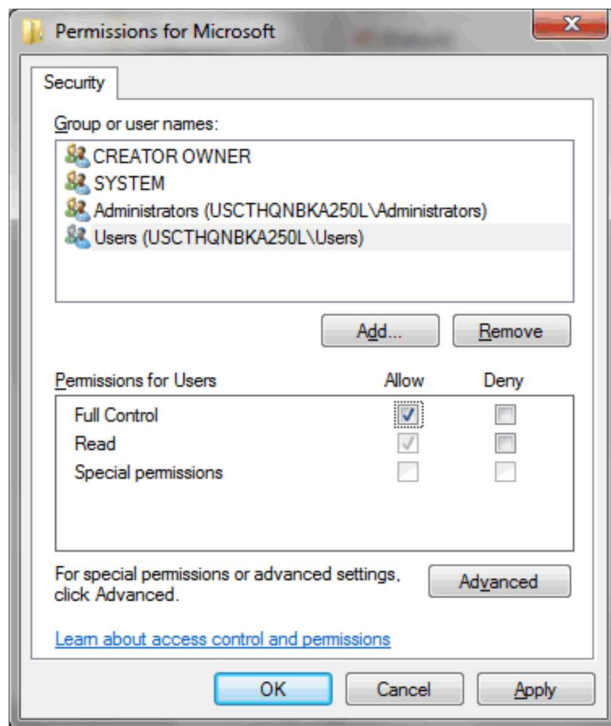
Use regedit to delete the following registry key and subkeys,

**HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\MSLicensing.**

Check to see if the MSLicensing key has been added again. If it's not rebuilding the License key, then you don't have permissions. In the registry, right-click on the Microsoft Key shown below and select Permissions.



Select Users and click Full Control under Allow.



Click OK and exit regedit. Log into Citrix and try again.