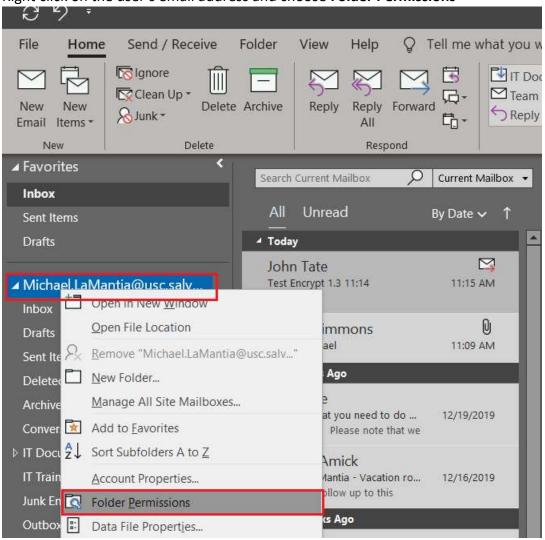
How to add a user's mail file in Outlook

1) Go to Outlook

2) Right click on the user's email address and choose Folder Permissions



3) Go to General Tab and then click on the Advanced Button



Microsoft Exchange General Advanced Security Mailboxes Open these additional mailboxes: Add... Remove Cached Exchange Mode Settings ✓ Use Cached Exchange Mode ✓ Download shared folders Download Public Folder Favorites Outlook Data File Settings... Mailbox Mode Outlook is running in Unicode mode against Microsoft Exchange.

OK

4) In the new text box choose the **Advanced** Tab and click on the **Add button**

5) Next type the user's name in the Add Mailbox field then click OK button.

Cancel

6) Once the name has been Entered click on the **Apply** button then the OK button.

Apply

7) It will take several minutes for the mail file to completely download to the user's Outlook account.